



Main Office: 17 E. Monroe St., Suite #227 Chicago, IL 60603
Satellite Office: 31 Beacon Point Court Breslau, ON N2G 2B9
38 Victoria Street S Amherstburg, On N9V 2J8
O: 1-866-785-2111 F:519-648-9500
www.xtcuspress.com

Privacy Policy

Your privacy and security are very important to us at XTC US Xpress ("XTC", "us" and "we", "our"), the owner and operator of <http://www.xtcuspress.com/>(the "Site").

This Privacy Policy (this "Privacy Policy") describes how your personal information is collected, used, and shared when you visit the Site.

By visiting the Site, you are accepting and agree to the practices described in this Privacy Policy.

Personal Information

Except for certain identifiers such as an IP address or device identifier. XTC US Xpress does not automatically gather from your personal information such as your name, phone number, street or email address. This information is only obtained if you supply it to XTC US Xpress voluntarily. Any personal information you provide to us is collected, used and disclosed in accordance with this Privacy Policy and the federal *Personal Information Protection and Electronic Document Act (PIPEDA)*. We will not sell, share, or rent your personal information to any third party.

Device and Communications Information. When you access the Site through a web browser, we may collect certain technical information that identifies the computer, software and Internet Service Provider (ISP) requesting access to the Site, such as the Internet Protocol (IP) address (a unique number that is automatically assigned to a computer when surfing the web); MAC address (a unique number that is assigned to a network card by the manufacturer); date/time stamps for the visit; domain name; browser type and version; and/or operating system.

When you access the Site using a mobile device, we may collect the mobile phone number, if available, and the unique device ID number of the mobile device, the unique identifier assigned to the mobile device for advertising purposes, such as an IDFA (Apple iOS) or AAID (Android OS), as well as information about the mobile device model, software version and/or mobile communications carrier.

Our web logs store the domain name and IP address from which the Site was accessed; the type of browser and operating system used; the date and time the Site was accessed; the pages visited, and; the region of the world from which the Site was accessed.

XTC US Xpress has engaged WIX.com to host our website. WIX.com may also collect, use and/or disclose your personal information and has posted its privacy notice at <https://wix.com>. XTC US Xpress is not responsible for WIX.com collection, use or disclosure of your personal information, and suggests that you view their privacy notice to understand their practices.



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How We Use Information

We use the personal information you provide voluntarily to respond to your inquiries, provide services you request, and inform you of information about our services and products of which we believe may be of interest to you.

Analytics

Business analytics involves the analysis of data to understand trends and insights about how individuals use the Site. Aggregated data means data that is combined so that you are no longer identifiable. We use analytics and aggregated data to improve our business and the Site. We may use business analytics to help us to better understand the functionality of the Site. The information gathered includes how often you use the Site, which features you use or don't use, aggregated usage and performance data. We may also anonymize personal information and technical data in a manner that can no longer identify you individually. We may use aggregate data to help us understand how users and other individuals use and interact with the Site, to improve our products, services and brands, generate reports and market the Site.

Information We May Share with Others

We may disclose information we collect, including personal information, to (i) satisfy applicable laws, rules regulations, legal processes and governmental requests, and to comply with judicial proceedings or court orders, (ii) enforce this Privacy Policy and our terms of use, including investigation of potential violations, (iii) detect, prevent or otherwise address fraud, security or technical issues, (iv) respond to user support requests, (v) protect the rights, property and safety of our companies, partners, contractors, customers, Site users, and the public, and (vi) in connection with a corporate transaction, such as a merger or acquisition or sale of our assets. We may release information concerning a user when that user is in violation of the terms of use or other published guidelines or partakes (or is reasonably suspected of partaking) in any illegal activity. We may also provide the insights we learn from business analytics and aggregated information to our partners and customers, who may use such information to understand how often and in what ways people use the Site.

Other Terms

Cookies

The Site uses cookies to improve users' experience. A "cookie" is a small text file that is stored on a user's computer, placed there by a web server for future access and retrieval of stored information. All employees and processors who have access to your cookies are obliged to respect the confidentiality of that information. Web browsers automatically accept cookies, but you can modify your browser setting to decline cookies if you prefer. Be aware that by declining cookies some interactive features or online services that depend on cookies may not function as intended.

External Links. The Site may have links to other external websites for your information and convenience. XTC US Xpress is not responsible for the privacy practices of websites linked to or from our Site.



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Children. The Site is not directed to children under the age of 13. We do not knowingly collect personal information from children under the age of 13, nor do we knowingly distribute such information to third parties. If we become aware that personal information from someone under the age of 13 was received, we will take steps to delete such information from its records. If you believe that we have personal information from someone under 13, please contact support at: privacy@xtcuspress.com.

Do Not Track

Do Not Track is a voluntary program among Internet advertisers that is intended to give browser users the ability to opt-out of behavioral advertising. There are a few ways in which a computer may transmit a "do not track" signal to certain websites, and currently no standard has been established. We do not respond to do not track signals, and the settings in a browser will have no effect on the information collected via the Site.

International Privacy Practices. In order to provide our services to you, we may send and store your personal information outside of the country where you reside or are located, including to Canada and/or the United States. Accordingly, your personal information may be transferred outside of the country where you reside or are located, including to countries that may not, or do not, provide the same level of protection for your personal information. By using and accessing the Site, you agree and consent to the transfer to and processing of personal information on servers located outside of the country where you reside, and that the protection of such information may be different than required under the laws of your residence or location.

We may change this Privacy Policy from time to time. We encourage you to periodically review this Privacy Policy for the latest information on our privacy practices. If we make any significant changes to this Privacy Policy, we will endeavor to communicate this to you if/where possible. Notwithstanding the foregoing, your continued use of the Site after any such change constitutes your consent to the changes.

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: privacy@xtcuspress.com

Phone: 1-866-785-2111

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Attention: Privacy Office